

# **Beeston Regis Holiday Park**

## **Touring & Camping COVID-19 Guidelines**

Most importantly we ask everyone to maintain social distancing and ensure regular hand washing is carried out.

Anyone that is experiencing symptoms please do not visit Beeston Regis Holiday Park, and if you become unwell while here to please follow all government guidelines and inform reception. Please do not use your holiday home to isolate if you have Covid-19.

### **Checking ins and Swipe card**

During normal office hours please report to reception, all welcome packs and barrier swipe cards will be made available for collection.

Only check in after 5pm when unavoidable, the wardens will request you pitch number to supply a welcome pack and swipe card for the barrier.

### **Please note:**

We will no longer be requesting a deposit for the barrier cards. We ask they are returned to the post box outside of reception on your departure. We regret we will not be able to accept any further bookings if the card is not returned.

### **Reception**

**Please adhere to social distancing rules at all times. If possible one member of the household only as we are trying to limit to only 2 visitors to the reception at any one time.**

The reception opening hours will be;

Monday – Saturday 9.30am – 5.00pm

Sunday 9.30am – 4.00pm

**(Hours have been reduced slightly to allow for deep cleaning each day)**

Please keep visits to reception at a minimum, as much as we would all like to see you, everyone's health comes first. Where possible please phone or email our reception team on 01263 823614 or [info@beestonregis.co.uk](mailto:info@beestonregis.co.uk)

Unfortunately, ice creams will be unavailable to purchase at this time, and we will be unable to provide change for the laundry/bus fares.

We ask you to keep cash payments to a minimum, where possible please use card payment/contactless. We can also take card payments over the phone.

### **Shower/Toilet Facilities**

The toilet facilities will be open 24/7 with a cleaner in attendance from 7am to 7pm each day.

The showers will be open from 7am to 7pm each day

A minimum 2 deep cleans and 4 supplementary cleans a day with ongoing checks throughout the day. Campers will also be able to pitch their own toilet tent on their allocated pitch free of charge.

We ask that if you can use your own facilities in your unit, you do so as much as possible – this will help us manage demand and queuing.

Please where possible only 2 families at time in the block.

Please be responsible whilst using the facilities. When possible use the cleaning products available to clean any areas used by your family to help contain the virus.

### **Day Visitors**

Tourers & Campers will not be able to have any day visitors to their pitches – this will help us limit the number of people on site.

### **Moving around park**

We always ask everyone to please respect social distancing with those who are not from your household or with your support bubble.

### **Hand sanitiser**

Hand sanitisers are available on all bin bays, in the office, elsan point, water points, play area and laundry. We ask you to use on entering and leaving areas to help reduce the spread of corona virus.

### **Washing up area**

The washing up area will be open and cleaned regularly.

Once again, we ask that you do your part to help by cleaning before and after use. Where possible only 2 families at a time in this area

### **Laundry**

The laundry will be open for use 7 days a week 9.30am – 5pm. We have reduced hours to allow for daily deep cleaning.

Please make sure you have the correct money, as unfortunately change will not be available from reception. Anti-bacterial spray will be available, and we ask that you wipe down all surface before and after use.

The toilet by the laundry will be open 9.30am – 5pm and cleaned throughout the day.

**These guidelines have been put in place to protect everyone and to reduce the spread of COVID-19**

**Please help us to keep the park safe**